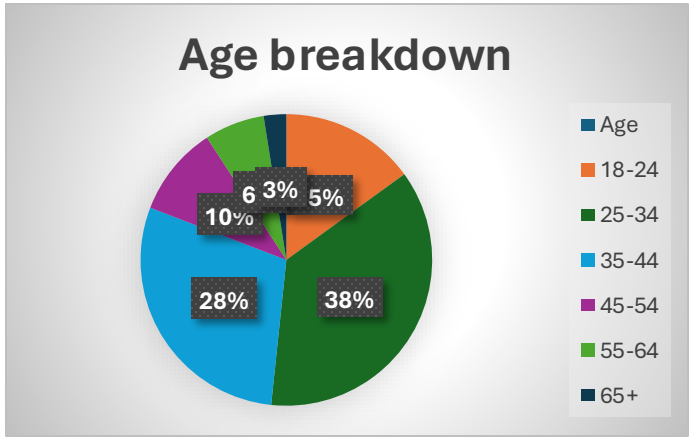
Tō Waha Whānau Voice Report

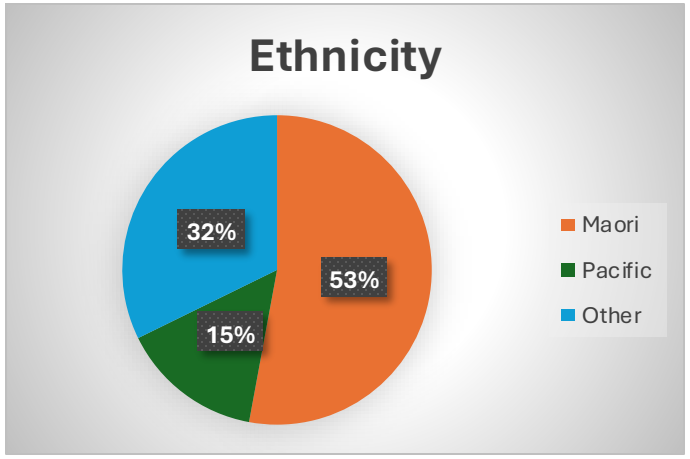


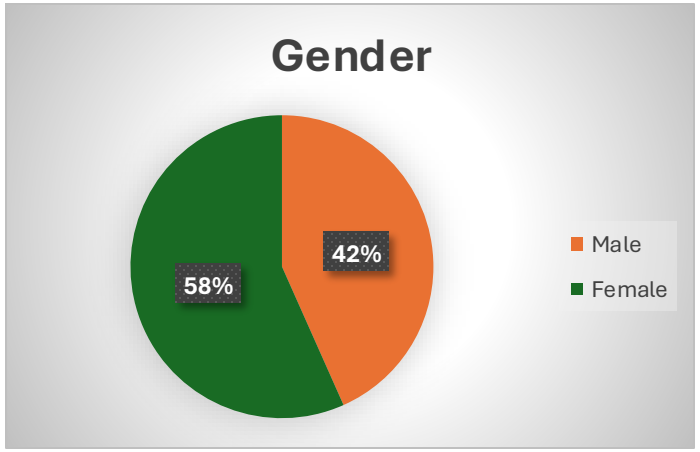
Methodology and Key Points

- Survey tick-box and qualitative comments.
- 120 total respondents
- 25-34 age bracket, 37%
- Females, 58%
- Māori 53%

1. Cost
2. Whānau delayed dental treatment
3. High level of satisfaction with the Tō Waha dental service.
4. Valued a culturally safe, welcoming, and non-judgemental environment.
5. Demand for affordable, ongoing oral health services, including mobile and community-based clinics.
6. Difficulties accessing general practitioners mirror barriers experienced in dental care









Whānau voices

- Significant Unmet Oral Health Need

"I needed 2 extractions but felt like I never had the time and money to get them done”.

- Anxiety and Fear are Significant

"They talked me through it and made me feel less anxious."

- Positive Service and experience

"Everyone was very welcoming and accommodating."

- Cultural Safety as a Major Success

“I felt safe and non-judged."

- Sustainable Dental Service Model
- Primary Care

Recommendations

Recommendation 1: Continue Community Dental Programmes

Recommendation 2: Strengthen Preventative

Recommendation 3: Maintain Cultural Safety Approach

Recommendation 4: Improve Healthcare Integration

Recommendation 5: Advocate for Affordable Dental Services and Primary Care

